

## Technical Support

At Toshbro Controls, "Commitment to service" has always been an integral part of our business philosophy. We firmly believe that customer satisfaction does not end with purchasing the right instrument but by providing technical & service support throughout the products lifecycle.

To help you optimize the return on your investment and ensure greater satisfaction, we offer you services spanning from right selection of product to proper installation, asset maintenance, calibration services and training.



# Support Portfolio



## Installation & Commissioning

We offer assistance in installation and commissioning of instruments ensuring:-

- Faster & Trouble free set-up
- Accurate Calibration



## Annual Maintenance Contract (AMC)

Preventive maintenance is essential to ensure reliability and smooth functioning of your plant. Our engineer visits your site at periodic intervals as a proactive measure to optimize and improve the performance of your instruments.

### *Benefits of AMC*

- **Improves Productivity**  
Minimizes chances of failures, reduces downtime and increases productivity.
- **Improves Performance**  
At every visit, our engineer records the problems observed & action taken for individual instrument, helping you to maintain a detailed history of the instruments for better analysis and improved performance.
- **Saving on spares cost**  
AMC customers save on spares as a result of preferential rates offered and also due to reduced usage of spares because of regular maintenance.



## Flow Meter Calibration

We offer calibration services for Positive Displacement, Ultrasonic and Electromagnetic Flow Meters. The flow meters undergo wet calibration at our in-house calibration rig at Indore with traceability to National Standards.



## Dew Point Calibration

We bring to you the internationally acclaimed sensor exchange programme from Michell Instrument, UK that guarantees:-

- No Downtime
- Extended One Year warranty
- Reduced Expenses
- Calibration Traceability to NPL, U.K & NIST, U.S.A.



## Refurbishing Job

We offer services for refurbishing and upgrading your old instrument supplied by us thereby extending the life of your existing instruments.



## Training

For continuous enhancement of knowledge and to help your site engineers operate and maintain the instruments better, we offer training at site and also at our service support centre in Indore.

Toshbro Control's service engineers, equipped with extensive onsite and classroom training are well qualified to understand your needs and deliver customized services. An extensive network of offices across India ensures fast and efficient service.

### **Toshbro Controls Private Limited**

Flat No. 1308, Vikram Tower, 16, Rajendra Place, Delhi 110 008

Tel : +91 11 41538350 Fax : +91 11 41538750

Email : [service@toshbrocontrols.com](mailto:service@toshbrocontrols.com) Website : [www.toshbrocontrols.com](http://www.toshbrocontrols.com)