

Technical Support

At Toshbro Controls, "Commitment to service" has always been an integral part of our business philosophy. We firmly believe that customer satisfaction does not end with purchasing the right instrument but by providing technical & service support throughout the products lifecycle.

To help you optimize the return on your investment and ensure greater satisfaction, we offer you services spanning from right selection of product to proper installation, asset maintenance, calibration services and training.



Support Portfolio



Installation & Commissioning

We provide guidance and supervision to ensure the optimal installation and commissioning of instruments, enabling:

- Faster & Trouble-free set-up.
- Accurate Performance .



Spares Support

We supply accessories and spare parts to help maintain your measurement devices throughout the lifecycle of the device.



Annual Maintenance Contract (AMC)

Our engineer visits your site at periodic intervals as a proactive measure to optimize and improve the performance of your instruments.

Benefits of AMC

- **Improves Productivity** - Minimizes chances of failures, reduces downtime and increases productivity.
- **Improves Performance** - At every visit, our engineer records the problems observed and action taken for individual instrument, helping you to maintain a detailed history of the instruments for better analysis & improved performance.
- **Saving on spares cost** - AMC customers save on spares because of preferential rates offered and due to reduced usage of spares because of regular maintenance.



Repair & Refurbishing

Our skilled technicians provide hands on service to quickly diagnose and repair your instruments at our Service Center in Indore. Repaired instruments come with an extended 6-month warranty. Additionally, we offer refurbishing and upgrading services to prolong the lifespan of your existing instruments.



On-Site Service Camps

Our engineer visits your plant to assess installation, evaluate instrument health and offer tailored solutions for optimized performance.



Flow Meter Calibration

We offer calibration services for Electromagnetic, Ultrasonic and Positive Displacement Flowmeters. The flow meters undergo wet calibration at our in-house calibration rig at Indore with traceability to National Standards.



Training

For continuous enhancement of knowledge and to help your site engineers operate and maintain the instruments better, we offer training at site and also at our service support centre in Indore.

Toshbro Controls service engineers, equipped with extensive onsite training are well qualified to understand your needs and deliver customized services. A widespread network of offices across India ensures fast and efficient service

Toshbro Controls Private Limited

104-115, Electronic Complex, Pardeshipura, Indore (M.P) - 452 010

Tel : +91 731 4081329, 4081300

Email : service@toshbrocontrols.com | Web: www.toshbrocontrols.com